

U.S. Department of Labor Occupational Safety and Health Administration
6 Upper Pond Road
2nd Floor
Parsippany, NJ 07054



11/10/2020

Hackensack Meridian Health Residential Care Inc., The Harborage
and its successors
7600 River Rd
North Bergen, NJ 07047

Dear Employer:

Enclosed you will find citations for violations of the Occupational Safety and Health Act of 1970 (the Act) which may have accompanying proposed penalties. Also enclosed is a booklet entitled, "Employer Rights and Responsibilities Following an OSHA Inspection", (OSHA 3000-04R) revised 2018, which explains your rights and responsibilities under the Act. If you have any questions about the enclosed citations and penalties, I would welcome further discussions in person or by telephone. Please contact me at (973) 263-1003.

You will note on page 6 of the booklet that, for violations which you do not contest, you must (1) notify this office promptly by letter that you have taken appropriate corrective action within the time set forth on the citation; and (2) pay any penalties assessed. Please inform me of the abatement steps you have taken and of their dates together with adequate supporting documentation; e.g., drawings or photographs of corrected conditions, purchase/work orders related to abatement actions, air sampling results. This information will allow us to close the case.

As indicated on page 3 of the booklet, you may request an informal conference with me during the 15-working-day notice of contest period. During such an informal conference you may present any evidence or views which you believe would support an adjustment to the citation or the penalty.

If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must take care to schedule it early enough to allow time to contest after the informal conference, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of the citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete the attached notice at the bottom of this letter and post it next to the Citations as soon as the time, date and the place of the informal conference have been determined. Be sure to bring to the conference with you any and all supporting documentation of existing conditions as well as of any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.

You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of Electronic Freedom of Information Act. The information related to these alleged

violations will be posted when our system indicates that you have received this citation. You are encouraged to review the information concerning your establishment at www.osha.gov. If you have any dispute with the accuracy of the information displayed, please contact this office.

Sincerely,



For

Kris Hoffman
Area Director

Enclosures

U.S. Department of Labor

Occupational Safety and Health Administration
6 Upper Pond Road
2nd Floor
Parsippany, NJ 07054



Citation and Notification of Penalty

To:

Hackensack Meridian Health Residential Care Inc.,
The Harborage
and its successors
7600 River Rd
North Bergen, NJ 07047

Inspection Site:

7600 River Rd
North Bergen, NJ 07047

Inspection Number: 1474325**Inspection Date(s):** 05/06/2020 - 11/10/2020**Issuance Date:** 11/10/2020

The violation(s) described in this Citation and Notification of Penalty is (are) alleged to have occurred on or about the day(s) the inspection was made unless otherwise indicated within the description given below.

This Citation and Notification of Penalty (this Citation) describes violations of the Occupational Safety and Health Act of 1970. The penalty(ies) listed herein is (are) based on these violations. You must abate the violations referred to in this Citation by the dates listed and pay the penalties proposed, unless within 15 working days (excluding weekends and Federal holidays) from your receipt of this Citation and Notification of Penalty, **you either call to schedule an informal conference (see paragraph below) or you mail a notice of contest to the U.S. Department of Labor Area Office at the address shown above. Please refer to the enclosed booklet (OSHA 3000) which outlines your rights and responsibilities and which should be read in conjunction with this form. Issuance of this Citation does not constitute a finding that a violation of the Act has occurred unless there is a failure to contest as provided for in the Act or, if contested, unless this Citation is affirmed by the Review Commission or a court.**

Posting - The law requires that a copy of this Citation and Notification of Penalty be posted immediately in a prominent place at or near the location of the violation(s) cited herein, or, if it is not practicable because of the nature of the employer's operations, where it will be readily observable by all affected employees. This Citation must remain posted until the violation(s) cited herein has (have) been abated, or for 3 working days (excluding weekends and Federal holidays), whichever is longer.

Informal Conference - An informal conference is not required. However, if you wish to have such a conference, you may request one with the Area Director during the 15 working day contest period by calling (973) 263-1003. During such an informal conference, you may present any evidence or views which you believe would support an adjustment to the citation(s) and/or penalty(ies).

If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must take care to schedule it early enough to allow time to contest after the informal conference, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of this Citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete, remove and post the Notice to Employees next to this Citation and Notification of Penalty as soon as the time, date, and place of the informal conference have been determined. Be sure to bring to the conference any and all supporting documentation of existing conditions as well as any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.

Right to Contest – You have the right to contest this Citation and Notification of Penalty. You may contest all citation items or only individual items. You may also contest proposed penalties and/or abatement dates without contesting the underlying violations. Unless you inform the Area Director in writing that you intend to contest the citation(s) and/or proposed penalty(ies) within 15 working days after receipt, the citation(s) and the proposed penalty(ies) will become a final order of the Occupational Safety and Health Review Commission and may not be reviewed by any court or agency.

Penalty Payment – Penalties are due within 15 working days of receipt of this notification unless contested. (See the enclosed booklet and the additional information provided related to the Debt Collection Act of 1982.) Make your check or money order payable to “DOL-OSHA”. Please indicate the Inspection Number on the remittance. You can also make your payment electronically at www.pay.gov. At the top of the [pay.gov](http://www.pay.gov) homepage, type "OSHA" in the Search field and select Search. From **OSHA Penalty Payment Form** search result, select Continue. The direct link is:

<https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334>

You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will process the payments as if these restrictions or conditions do not exist.

Notification of Corrective Action – For each violation which you do not contest, you must provide **abatement certification** to the Area Director of the OSHA office issuing the citation and identified above. This abatement certification is to be provided by letter within 10 calendar days after each abatement date. Abatement certification includes the date and method of abatement. If the citation indicates that the violation was corrected during the inspection, no abatement certification is required for that item. The abatement certification letter must be posted at the location where the violation appeared and the corrective action took place or employees must otherwise be effectively informed about abatement activities. A sample abatement certification letter is enclosed with this Citation. In addition, where the citation indicates that **abatement documentation** is necessary, evidence of the purchase or repair of equipment, photographs or video, receipts, training records, etc., verifying that abatement has occurred is required to be provided to the Area Director.

Employer Discrimination Unlawful – The law prohibits discrimination by an employer against an

employee for filing a complaint or for exercising any rights under this Act. An employee who believes that he/she has been discriminated against may file a complaint no later than 30 days after the discrimination occurred with the U.S. Department of Labor Area Office at the address shown above.

Employer Rights and Responsibilities – The enclosed booklet (OSHA 3000) outlines additional employer rights and responsibilities and should be read in conjunction with this notification.

Notice to Employees – The law gives an employee or his/her representative the opportunity to object to any abatement date set for a violation if he/she believes the date to be unreasonable. The contest must be mailed to the U.S. Department of Labor Area Office at the address shown above and postmarked within 15 working days (excluding weekends and Federal holidays) of the receipt by the employer of this Citation and Notification of Penalty.

Inspection Activity Data – You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of the Electronic Freedom of Information Act. The information related to these alleged violations will be posted when our system indicates that you have received this citation. You are encouraged to review the information concerning your establishment at www.osha.gov. If you have any dispute with the accuracy of the information displayed, please contact this office.



NOTICE TO EMPLOYEES OF INFORMAL CONFERENCE

An informal conference has been scheduled with OSHA to discuss the citation(s) issued on 11/10/2020. The conference will be held by telephone or at the OSHA office located at 6 Upper Pond Road, 2nd Floor, Parsippany, NJ 07054 on _____ at _____. Employees and/or representatives of employees have a right to attend an informal conference.

CERTIFICATION OF CORRECTIVE ACTION WORKSHEET

Inspection Number: 1474325

Company Name: Hackensack Meridian Health Residential Care Inc., The Harborage

Inspection Site: 7600 River Rd, North Bergen, NJ 07047

Issuance Date: 11/10/2020

List the specific method of correction for each item on this citation in this package that does not read "Corrected During Inspection" and return to: **U.S. Department of Labor – Occupational Safety and Health Administration, 6 Upper Pond Road, 2nd Floor, Parsippany, NJ 07054.**

Citation Number _____ and Item Number _____ was corrected on _____
By (Method of Abatement): _____

Citation Number _____ and Item Number _____ was corrected on _____
By (Method of Abatement): _____

Citation Number _____ and Item Number _____ was corrected on _____
By (Method of Abatement): _____

Citation Number _____ and Item Number _____ was corrected on _____
By (Method of Abatement): _____

Citation Number _____ and Item Number _____ was corrected on _____
By (Method of Abatement): _____

Citation Number _____ and Item Number _____ was corrected on _____
By (Method of Abatement): _____

I certify that the information contained in this document is accurate and that the affected employees and their representatives have been informed of the abatement.

Signature

Date

Typed or Printed Name

Title

NOTE: 29 USC 666(g) whoever knowingly makes any false statements, representation or certification in any application, record, plan or other documents filed or required to be maintained pursuant to the Act shall, upon conviction, be punished by a fine of not more than \$10,000 or by imprisonment of not more than 6 months or both.

POSTING: A copy of completed Corrective Action Worksheet should be posted for employee review.



Citation and Notification of Penalty

Company Name: Hackensack Meridian Health Residential Care Inc., The Harborage
Inspection Site: 7600 River Rd, North Bergen, NJ 07047

The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

Citation 1 Item 1 a Type of Violation: **Serious**

29 CFR 1910.134(e)(2)(ii): The medical evaluation did not obtain the information requested by the questionnaire in Sections 1 and 2, Part A of Appendix C of 29 CFR 1910.134:

a) Worksite, 7600 River Road, North Bergen, New Jersey 07047:

On or about May 6, 2020, and continuing thereafter, the medical evaluations provided by the employer did not obtain the information requested in Sections 1 and 2, Part A of Appendix C of 29 CFR 1910.134. The information missing includes, but is not limited to, questions about symptoms of pulmonary or lung illness, cardiovascular or heart problems and symptoms. The employer required employees including Certified Nursing Assistants (CNAs), unit secretaries, and housekeepers to wear N95 respirators when exposed to and/or caring for suspected and confirmed positive COVID-19 residents.

ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated:
Proposed Penalty:

December 09, 2020
\$13,494.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



Citation and Notification of Penalty

Company Name: Hackensack Meridian Health Residential Care Inc., The Harborage
Inspection Site: 7600 River Rd, North Bergen, NJ 07047

Citation 1 Item 1 b Type of Violation: **Serious**

29 CFR 1910.134(f)(2): Employee(s) using tight-fitting facepiece respirators were not fit tested prior to initial use of the respirator, whenever a different respirator facepiece (size, style, model or make) is used, and at least annually thereafter:

a) Worksite, 7600 River Road, North Bergen, New Jersey 07047:

- 1) On or about May 6, 2020, and continuing thereafter, the employer did not provide a fit test to all employees required to wear respirators. The employer required employees such as a housekeeper to wear N95 filtering facepiece respirators while providing housekeeping services for residents, including those suspected and confirmed positive COVID-19 residents. The employer did not provide an initial fit test to this employee.
- 2) On or about May 6, 2020, and continuing thereafter, the employer did not provide additional fit testing when different N95 respirator models were used. The employer required employees working as Certified Nursing Assistants (CNAs), unit secretaries and housekeepers, to wear N95 filtering facepiece respirators while providing direct patient care to residents, including those suspected and confirmed positive COVID-19 residents. The employer did not provide additional fit testing to these employees when different N95 respirator models were used.

ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated:
Proposed Penalty:

December 09, 2020
\$0.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



Citation and Notification of Penalty

Company Name: Hackensack Meridian Health Residential Care Inc., The Harborage
Inspection Site: 7600 River Rd, North Bergen, NJ 07047

Citation 1 Item 1 c Type of Violation: **Serious**

29 CFR 1910.134(k)(1): The employer did not provide effective training to ensure that each employee could demonstrate knowledge of 1910.134(k)(1)(i) - (vii):

a) Worksite, 7600 River Road, North Bergen, New Jersey 07047:

On or about May 6, 2020, and continuing thereafter, the employer did not provide employees, including Certified Nursing Assistants (CNAs), unit secretaries and housekeepers, with effective training such as:

- a) Why the respirator is necessary and how improper fit, usage, or maintenance can compromise the protective effect of the respirator;
- b) What the limitations and capabilities of the respirator are;
- c) How to use the respirator effectively in emergency situations, including situations in which the respirator malfunctions;
- d) How to inspect, use, and check the seals of the respirator;
- e) What the procedures are for maintenance and storage of the respirator; and
- f) How to recognize medical signs and symptoms that may limit or prevent the effective use of respirators.

The employer required these employees to wear N95 filtering facepiece respirators to protect against the SARS-CoV-2 virus while providing care to suspected and confirmed positive COVID-19 residents.

ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated:
Proposed Penalty:

December 09, 2020
\$0.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



Citation and Notification of Penalty

Company Name: Hackensack Meridian Health Residential Care Inc., The Harborage
Inspection Site: 7600 River Rd, North Bergen, NJ 07047

Citation 2 Item 1 Type of Violation: **Other-than-Serious**

29 CFR 1904.35(a)(3): The employer did not provide access to injury and illness records for employees and their representatives as described in paragraph (b)(2) of this section:

a) Worksite, 7600 River Road, North Bergen, New Jersey 07047:

On or about July 9, 2020, and continuing thereafter, the employer did not provide OSHA 300 Logs for calendar year 2020 by the end of the next business day after a request.

Date By Which Violation Must be Abated:
Proposed Penalty:

Corrected During Inspection
\$1,928.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



Citation and Notification of Penalty

Company Name: Hackensack Meridian Health Residential Care Inc., The Harborage
Inspection Site: 7600 River Rd, North Bergen, NJ 07047

Citation 2 Item 2 Type of Violation: **Other-than-Serious**

29 CFR 1910.134(m)(2)(i): The employer did not establish a record of the qualitative and quantitative fit tests administered to an employee which included the information required by 29 CFR 1910.134(m)(2)(i)(A) through (m)(2)(i)(E):

a) Worksite, 7600 River Road, North Bergen, New Jersey 07047:

On or about May 6, 2020, and continuing thereafter, the employer did not establish a fit test record for qualitative fit tests for employees to include the type of fit test performed, date of test and the pass/fail results. The employer required employees including Certified Nursing Assistants (CNAs), unit secretaries and housekeepers to wear N95 respirators to care for suspected and confirmed positive residents.

Date By Which Violation Must be Abated:
Proposed Penalty:

December 09, 2020
\$1,082.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



Citation and Notification of Penalty

Company Name: Hackensack Meridian Health Residential Care Inc., The Harborage
Inspection Site: 7600 River Rd, North Bergen, NJ 07047

Citation 2 Item 3 a Type of Violation: **Other-than-Serious**

29 CFR 1910.1200(e)(1): Employer had not developed or implemented a written hazard communication program including the requirements outlined in 29 CFR 1910.1200(e)(1)(i) and (e)(1)(ii):

a) Worksite, 7600 River Road, North Bergen, New Jersey 07047:

On or about May 6, 2020, and continuing thereafter, the employer did not implement a written hazard communication program for employees exposed to hazardous chemicals such as, but not limited to, sani-wipes which contain isopropyl alcohol and quaternary ammonium. These chemicals are used to decontaminate personal protective equipment and surfaces of SARS-CoV-2.

Date By Which Violation Must be Abated:

December 09, 2020

Proposed Penalty:

\$0.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



Citation and Notification of Penalty

Company Name: Hackensack Meridian Health Residential Care Inc., The Harborage
Inspection Site: 7600 River Rd, North Bergen, NJ 07047

Citation 2 Item 3 b Type of Violation: **Other-than-Serious**

29 CFR 1910.1200(h)(1): Employees were not provided effective information and training on hazardous chemicals introduced into their work area at the time of their initial assignment and whenever a new hazard about which the employees had not been previously trained:

a) Worksite, 7600 River Road, North Bergen, New Jersey 07047:

On or about May 6, 2020, and continuing thereafter, the employer did not provide information and training to employees exposed to hazardous chemicals such as, but not limited to, sani-wipes, which contain isopropyl alcohol and quaternary ammonium. These wipes are used to decontaminate personal protective equipment and surfaces of SARS-CoV-2.

Date By Which Violation Must be Abated:
Proposed Penalty:

December 09, 2020
\$0.00



For
Kris Hoffman
Area Director

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

U.S. Department of Labor

Occupational Safety and Health Administration
6 Upper Pond Road
2nd Floor
Parsippany, NJ 07054



INVOICE / DEBT COLLECTION NOTICE

Company Name: Hackensack Meridian Health Residential Care Inc., The Harborage
Inspection Site: 7600 River Rd, North Bergen, NJ 07047
Issuance Date: 11/10/2020

Summary of Penalties for Inspection Number: 1474325

Citation 1 Item 1 a, Serious	\$13,494.00
Citation 1 Item 1 b, Serious	\$0.00
Citation 1 Item 1 c, Serious	\$0.00
Citation 2 Item 1 , Other-than-Serious	\$1,928.00
Citation 2 Item 2 , Other-than-Serious	\$1,082.00
Citation 2 Item 3 a, Other-than-Serious	\$0.00
Citation 2 Item 3 b, Other-than-Serious	\$0.00

TOTAL PROPOSED PENALTIES: **\$16,504.00**

To avoid additional charges, please remit payment promptly to this Area Office for the total amount of the uncontested penalties summarized above. Make your check or money order payable to: "DOL-OSHA". Please indicate OSHA's Inspection Number (indicated above) on the remittance. You can also make your payment electronically at www.pay.gov. At the top of the pay.gov homepage, type "**OSHA**" in the Search field and select Search. From the **OSHA Penalty Payment Form** search result, select Continue. The direct link is: <https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334>. You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will cash the check or money order as if these restrictions or conditions do not exist.

If a personal check is issued, it will be converted into an electronic fund transfer (EFT). This means that our bank will copy your check and use the account information on it to electronically debit your account for the

amount of the check. The debit from your account will then usually occur within 24 hours and will be shown on your regular account statement. You will not receive your original check back. The bank will destroy your original check, but will keep a copy of it. If the EFT cannot be completed because of insufficient funds or closed account, the bank will attempt to make the transfer up to two times.

Pursuant to the Debt Collection Act of 1982 (Public Law 97-365) and regulations of the U.S. Department of Labor (29 CFR Part 20), the Occupational Safety and Health Administration is required to assess interest, delinquent charges, and administrative costs for the collection of delinquent penalty debts for violations of the Occupational Safety and Health Act.

Interest: Interest charges will be assessed at an annual rate determined by the Secretary of the Treasury on all penalty debt amounts not paid within one month (30 calendar days) of the date on which the debt amount becomes due and payable (penalty due date). The current interest rate is two percent (2%). Interest will accrue from the date on which the penalty amounts (as proposed or adjusted) become a final order of the Occupational Safety and Health Review Commission (that is, 15 working days from your receipt of the Citation and Notification of Penalty), unless you file a notice of contest. Interest charges will be waived if the full amount owed is paid within 30 calendar days of the final order.

Delinquent Charges: A debt is considered delinquent if it has not been paid within one month (30 calendar days) of the penalty due date or if a satisfactory payment arrangement has not been made. If the debt remains delinquent for more than 90 calendar days, a delinquent charge of six percent (6%) per annum will be assessed accruing from the date that the debt became delinquent.

Administrative Costs: Agencies of the Department of Labor are required to assess additional charges for the recovery of delinquent debts. These additional charges are administrative costs incurred by the Agency in its attempt to collect an unpaid debt. Administrative costs will be assessed for demand letters sent in an attempt to collect the unpaid debt.



For

November 10, 2020

Date

Kris Hoffman

Area Director